

Stenographic Transcript
Before the

COMMITTEE ON
ARMED SERVICES

UNITED STATES SENATE

TESTIMONY ON CYBERSECURITY
AND U.S. NATIONAL SECURITY

Thursday, July 14, 2016

Washington, D.C.

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TESTIMONY ON CYBERSECURITY AND U.S. NATIONAL SECURITY

Thursday, July 14, 2016

U.S. Senate
Committee on Armed Services
Washington, D.C.

The committee met, pursuant to notice, at 9:33 a.m. in Room SD-G50, Dirksen Senate Office Building, Hon. John McCain, chairman of the committee, presiding.

Committee Members Present: Senators McCain, Ayotte, Fischer, Cotton, Ernst, Sullivan, Reed, Nelson, McCaskill, Gillibrand, Blumenthal, Donnelly, Hirono, Kaine, and King.

1 OPENING STATEMENT OF HON. JOHN McCAIN, U.S. SENATOR
2 FROM ARIZONA

3 Chairman McCain: Good morning to all of our witnesses.
4 We are pleased to have with us a distinguished panel of
5 expert witnesses who each bring a unique perspective to this
6 important issue of cybersecurity, encryption, and U.S.
7 national security: Cyrus Vance, Jr., who currently serves as
8 Manhattan district attorney; Chris Inglis, former deputy
9 director of the National Security Agency and a professor
10 cybersecurity studies at the U.S. Naval Academy; and Kenneth
11 Wainstein, a former homeland security adviser and assistant
12 attorney general for national security at the Department of
13 Justice during the Bush administration and now partner at
14 Cadwalader.

15 I am sure it is a great organization.

16 [Laughter.]

17 Chairman McCain: I thank each of our witnesses for
18 appearing before the committee today.

19 I must note for the record that these were not our only
20 invited guests. This committee extended an invitation to
21 Apple CEO Tim Cook to offer his perspective on these
22 important issues. He declined.

23 I hope he will reconsider in the future so that this
24 committee can benefit from the widest possible variety of
25 perspectives.

1 End-to-end encryption allows communications and data
2 shared across devices and platforms to be seen only by the
3 individuals holding the device. The information on the
4 device cannot be accessed in most cases by the company and
5 in nearly all cases by the government, even with a lawful
6 court order backed by probable cause.

7 Major American tech companies have made this level of
8 encryption the default setting on their devices, meaning
9 that even the least sophisticated lone wolves can operate in
10 digital secrecy.

11 Terrorist groups like ISIL have taken notice. ISIL's
12 backward ideology and brutal tactics may be a throwback to
13 medieval times, but these terrorists are also effectively
14 using modern technological tools. Indeed, encryption is now
15 ubiquitous across the counterterrorism fight, providing an
16 avenue for recruitment and radicalization, as well as the
17 planning and coordination of attacks that pose an
18 increasingly difficult challenge to intelligence collection,
19 military operations, and law enforcement.

20 Put simply, encryption is eroding the digital advantage
21 our national security and intelligence officials once
22 enjoyed. That is why the topic of encryption concerns the
23 Senate Armed Services Committee.

24 But we must also recognize that encryption is not just
25 a national security issue concerning terrorists in distant

1 lands. Encryption is being used to shield criminals that
2 terrorize communities across the Nation every day.

3 As Mr. Vance will testify, there are thousands of
4 lawfully seized iPhones and other devices in the hands of
5 law enforcement today that are completely inaccessible
6 because their manufacturers refuse to comply with court-
7 issued search warrants. The result is that thousands of
8 murder, child sex abuse, and human trafficking cases are not
9 being fully investigated.

10 Let there be no doubt the job of our national security
11 agencies and our local, State, and Federal law enforcement
12 is getting harder and the threat is growing. However, this
13 is a complex problem with no easy solutions.

14 Encryption technology protects our most common and
15 essential day-to-day Internet activities and safeguards our
16 Nation's secrets from sophisticated cyber adversaries. We
17 must carefully balance our national security needs and the
18 rights of our citizens.

19 While we must recognize that authoritarian regimes are
20 eager to gain keys to encrypted software so they can further
21 their own abusive policies, we must also resist slipping
22 into a false moral equivalence. Not all governments are the
23 same. Not all surveillance is the same. Complying with
24 valid search warrants in countries that uphold the rule of
25 law does not create an obligation for tech companies to

1 assist repressive regimes that undermine the rule of law in
2 suppressing dissent or violating basic human rights.

3 Yes, this is a difficult problem. But ignoring this
4 issue is not an option, nor is meeting all efforts to reach
5 a middle ground with absolute resistance as too many tech
6 companies have done.

7 An all-or-nothing approach to encryption that is making
8 it difficult and sometimes impossible to prosecute
9 murderers, pedophiles, human traffickers, and terrorists is
10 simply unacceptable.

11 I believe there is a growing recognition that the
12 threat posed by the status quo is unacceptable and that we
13 need the public and private sectors to come together to
14 eliminate cyber safe havens for terrorists and criminals.

15 The struggle between security and privacy, or between
16 public and private goods, is not new. These struggles are
17 as old as our republic. We have not always gotten it right,
18 but when we found that balance, it has always been through
19 open and honest dialogue. That is what we need right now.

20 Beyond encryption, I remain concerned by the
21 administration's failure to provide the Department of
22 Defense, the National Security Agency, and others with the
23 necessary policy guidance to effectively defend, deter, and
24 respond to our adversaries in cyberspace.

25 To be sure, there has been important progress,

1 including the willingness of the administration to carry out
2 and more openly discuss offensive cyber operations against
3 ISIL. Still, policy deficiencies from deterrence to rules
4 of engagement to arbitrary limitations on geographic areas
5 of operations, and cyber collateral damage, all must be
6 addressed.

7 Rather than answering these hard policy questions, it
8 seems the White House continues to micromanage every cyber
9 issue on a case-by-case basis.

10 Finally, as the role of Cyber Command continues to
11 mature, some have suggested that we should reevaluate the
12 "dual-hack" relationship between Cyber Command and NSA.
13 Whether in the context of possibly elevating Cyber Command
14 to a unified command or in its current role, we must be
15 careful not to prematurely sever this important
16 relationship.

17 I welcome the views of our witnesses, especially Mr.
18 Inglis, as to whether, at some point in the future, it may
19 make sense for Cyber Command to stand independent of NSA.

20 Once again, I thank our witnesses for their appearance
21 before the committee today. I look forward to their
22 testimony.

23 Senator Reed?

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1 STATEMENT OF HON. JACK REED, U.S. SENATOR FROM RHODE
2 ISLAND

3 Senator Reed: Thank you very much, Mr. Chairman, for
4 having this second hearing on encryption. I, too, want to
5 welcome our trio of very distinguished witnesses and thank
6 them for their many years of service to the Nation.

7 Mr. Vance, your leadership on this issue is commendable
8 and your statement eloquently articulates your position. I
9 also want to note that District Attorney Vance is advocating
10 for legislation on only one element of the overall
11 encryption debate which he considers most critical for law
12 enforcement, the ability to access data stored on the most
13 modern versions of the leading smart phones in the custody
14 of the courts or the police.

15 Mr. Wainstein had a distinguished career in the FBI
16 before being appointed the first assistant attorney general
17 for national security and then as homeland security adviser
18 to President Bush. He has seen this issue evolve over time.

19 Thank you, Mr. Wainstein.

20 Mr. Chris Inglis is a graduate of the Air Force Academy
21 with decades of experience at NSA, including over 7 years as
22 deputy director. He has taught at both West Point and the
23 Naval Academy, to try to make up for his previous situation.

24 You now occupy the chair of cybersecurity at the Naval
25 Academy.

1 Thank you, Mr. Inglis.

2 Cyber is an issue that touches many committees in
3 Congress. To the extent that it advances commercial
4 encryption technology, and the ease with which effective
5 commercial encryption is applied adversely impacts foreign
6 intelligence collection and counterterrorism, this committee
7 has a strong and vital role to play and needs to be
8 informed.

9 Law enforcement, in contrast, is not directly in our
10 jurisdiction. But as the FBI's dispute with Apple in the
11 San Bernardino terrorist case shows, the inability of law
12 enforcement agents to physically unlock smart phones and
13 retrieve unencrypted data can directly impact national
14 security.

15 I look forward to further exploring these types of
16 issues with our witnesses.

17 I also want to note that there are other distinguished
18 national security experts who provide competing advice on
19 this complex issue. National experts such as Admiral Mike
20 McConnell, former Director of National Intelligence,
21 director of NSA; General Mike Hayden, former deputy director
22 of NSA and CIA; and former Deputy Secretary of Defense Bill
23 Lynn; and also former Secretary of Homeland Security Michael
24 Chertoff, all oppose government mandates on commercial
25 industry to enable access to unencrypted content.

1 This is an issue I would love to discuss with the panel
2 when we get to your questioning.

3 They argue that cyber vulnerabilities are the greater
4 threats to the public and national security, that previous
5 predictions of disastrous consequence from commercial
6 encryption technology failed to materialize, that U.S.
7 Government access mandates will harm U.S. companies and
8 provide cover for repressive regimes to suppress dissent,
9 and that previous attempts to control encryption
10 technologies for legislation did not succeed.

11 These experts have written an article explaining their
12 views. Mr. Chairman, I would like to these articles part of
13 the record.

14 Chairman McCain: Without objection.

15 [The information referred to follows:]

16 [COMMITTEE INSERT]

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1 Senator Reed: Thank you very much, Mr. Chairman.

2 I believe one of the most important functions of our
3 hearing is to illuminate and explain complex issues, and I
4 hope our hearing today will make such a contribution.

5 Indeed, the series of hearings that the chairman has
6 set up is absolutely critical, I think, to our consideration
7 going forward, so I thank him for that.

8 Thank you, gentlemen. I look forward to your
9 testimony.

10 Chairman McCain: I thank the witnesses.

11 Mr. Vance?

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1 STATEMENT OF CYRUS R. VANCE, JR., MANHATTAN DISTRICT
2 ATTORNEY

3 Mr. Vance: Thank you. Good morning, Chairman McCain,
4 Ranking Member Reed, and members of the Senate Committee on
5 Armed Services.

6 On behalf of our office in New York City, on behalf of
7 State and local law enforcement around the country, I am
8 very grateful that you are willing to hear our testimony
9 this morning.

10 The basic facts, Senators, underlying this debate, in
11 my view, are really not that much in dispute.

12 First, just talking about Tim Cook's own statements
13 that he made to the public and his customers in February of
14 this year, it is absolutely true, as he said, that smart
15 phones led by the iPhone have become an essential part of
16 our lives. They certainly are an essential part of my life.
17 As a citizen, I certainly appreciate the many benefits of
18 the technological age and the Internet.

19 But these devices are also essential to criminals. Our
20 office investigates and prosecutes a range of cases from
21 homicide to sex crimes, from international financial crime
22 to crimes of terrorism. In all those crimes, and others, it
23 is undisputed that criminals use smart phones to share
24 digital information, to plan and commit crimes, whether
25 through iMessages, photos, or videos.

1 Third, criminals know iPhones now enable them to
2 communicate with impunity about those crimes. Let me tell
3 you that the criminals are thrilled with this development.

4 Now, that is not hyperbole. In a real example from a
5 case in my office, an incarcerated defendant on a pending
6 sex crimes charge tells a friend that we overhear on a
7 lawfully recorded landline out of Rikers Island jail, and I
8 am quoting from the call, "Apple and Google came out with
9 software that can no longer be unencrypted by the police.
10 If our phones are running on iOS 8 software, they cannot
11 open my phone. This may be another gift from God."

12 Senators, it is clear this is not a gift from God. It
13 is a gift, perhaps unintended, from the two largest
14 technology companies in the world.

15 Fourth, Apple's and Google's decision to limit law
16 enforcement access, even with a court warrant, to critical
17 information is, I believe, made under a questionable claim
18 of increased privacy.

19 The encryption Apple provided on its mobile devices
20 before iOS 8, that is, before the end of September 2014, was
21 both secure for its customers and amenable to court-
22 authorized searches.

23 Apple itself characterized the iOS 7 operating system
24 as the ultimate in privacy, touting its proven encryption
25 methods and ensuring users that iOS 7 could be used with

1 confidence in any personal or corporate environment.

2 Now, given Apple's own statements about iOS 7, shortly
3 after Apple's reengineering of its phones to prevent search
4 warrant access by law enforcement, I asked Apple in a letter
5 dated March 2015 whether there was a bona fide security
6 reason to make its new operating system, iOS 8, warrant-
7 proof. Now, Apple chose not to answer me.

8 But in March of this year, the House Judiciary
9 Committee compelled Apple to answer the same question. That
10 committee asked Apple the following question in writing, and
11 I am quoting from the committee, "Was the technology you
12 possess to decrypt these phones," the reference is to iOS 7
13 and their predecessors, "ever compromised?" That was the
14 question to Apple.

15 Apple's written response was, and I am quoting the
16 response, "The process Apple used to extract data from
17 locked iPhones running iOS 7 or earlier operating systems
18 was not, to our knowledge, compromised."

19 Now Apple's answer to this crucial question shows what
20 we have long suspected, that Apple's method of data
21 extraction under iOS 7 posed no documented security
22 problems.

23 That being so, I believe there should be no
24 unreasonable security risk in a going-forward solution, if
25 court-ordered warrants can be honored by extracting

1 responsive data off the smart phones.

2 Now we know, I believe now, the risk of loss of
3 security, on the one hand, may have been exaggerated. But I
4 know, on the other hand, speaking on behalf of law
5 enforcement, that I can document the impact of warrant-proof
6 devices on the security of the residents in my community.

7 So let me give you, if I may, an impact of this new
8 encryption protocol introduced by Apple.

9 In my office alone, we now have more than 310 lawfully
10 seized iPhones running iOS 8 or 9 that are completely
11 inaccessible, despite court-ordered search warrants having
12 been issued for them. These devices represent hundreds of
13 real crimes against New Yorkers that we cannot fully
14 investigate, including cases of homicide, child abuse, human
15 trafficking, assault, cybercrime, and identity theft.

16 Now, that is just my office. But the data from across
17 the country tell a similar story.

18 In California, the Los Angeles County Sherriff's
19 Department has amassed more than 150 inaccessible devices.
20 The L.A. Police Department has more than 300. And the
21 Roseville Police Department has more than 200. Riverside
22 County, California, has 12 inaccessible devices connected
23 just to murder cases alone. The Charlotte-Mecklenburg
24 Police Department in North Carolina has 160 inaccessible
25 devices. In Texas, the Harris County DAs office collected

1 more than 100 inaccessible devices in 2015 and have
2 encountered 8 to 10 inaccessible devices per month so far
3 this year. In Massachusetts, the Suffolk County DA
4 representing Boston has 129 inaccessible devices.

5 Now this brief list shows the problem from the
6 perspective of some members of State and local law
7 enforcement.

8 But even this small sampling represents more than 1,000
9 cases in which local prosecutors lacked the evidence that we
10 need, and that juries demand, to hold criminals accountable,
11 in some cases exonerate the innocent, and deliver justice
12 for victims and safety in our streets.

13 Now it is, respectfully, in my view, no answer to
14 suggest, as some have, that government should develop the
15 capacity to hack into these devices. In my opinion, a
16 technological arms race between the Federal Government and
17 Silicon Valley is not in our collective interest.

18 The enormous cost and energy of such a conflict are
19 better directed, in my opinion, against our common enemies,
20 the criminals.

21 Furthermore, local law enforcement agencies do not have
22 the resources to access each lawfully seized device and
23 would be required to send each device to costly third-party
24 companies for analysis and data extraction.

25 According to the reports, the FBI paid in the

1 neighborhood of \$1 million to bypass the terrorist passcode
2 in the San Bernardino case. I can assure you that amount
3 represents more than the budgets for all law enforcement in
4 many counties across the country.

5 Despite the large number of experts in the field of
6 digital forensics and cryptology, such experts are still
7 several models behind Apple's iPhones. The method employed
8 to open Syed Farook's iPhone in the San Bernardino case
9 reportedly works only on that particular iPhone, and only
10 until Apple finds and patches the flaw the FBI was able to
11 exploit.

12 Senators, surely the solution to the encryption problem
13 is not a technological arms race. It is, in my opinion,
14 Federal legislation.

15 But I appreciate that some are skeptical of Federal
16 regulation. But Federal regulation of consumer products
17 that impact public safety has been a part of our legal
18 landscape for more than 100 years. And numerous industries,
19 especially in financial services, are required by Federal
20 regulators to retain data expressly for the purpose of
21 helping to combat fraud and other wrongdoing.

22 Federal regulation is already important in the
23 communications industry. When telephone companies went from
24 using copper wires to using fiber optics and digital
25 signals, the police could no longer use their old techniques

1 of executing wiretap orders, so Congress passed CALEA,
2 mandating that telecom providers build into their systems
3 mechanisms for law enforcement to install court-ordered
4 wiretaps.

5 Many of these regulations initially faced resistance,
6 and the affected industries argued that the regulations were
7 imposing upon individuals' privacy interests. But over
8 time, the regulations have been accepted. And it is clear
9 that they play an important part in our society, especially
10 in keeping people safe from harm.

11 Now our office's proposed solution, which was proposed
12 in a white paper that we published in September 2014, is to
13 enact a Federal statute providing that data on any smart
14 phone made or sold in the United States needs to be
15 accessible, not by law enforcement, but by the designer of
16 the phone's operating system when the company is served with
17 a valid search warrant issued by a court.

18 And if a person or entity such as Apple offers
19 encryption software, it has to have the ability to provide
20 data, also in response to judicial order.

21 The solution, as I say is spelled out in our 2015
22 report, does not require new technology or any government
23 backdoor. Under this solution, Apple would be able to
24 comply with judicial warrants and offer the same strong
25 encryption that it employed without, to our knowledge, a

1 single documented breach before it adopted the default
2 device encryption under iOS 8.

3 The focus of the proposed legislation, we believe, is
4 appropriate because, since September 2014, our primary
5 obstacle in local law enforcement has involved getting
6 access to data at rest on the smart phones in our
7 possession. But that would be no small achievement, because
8 it is local law enforcement that prosecutes more than 95
9 percent of the criminal cases in this country.

10 As it stands today, Apple and Google, not a court, not
11 Congress, decide who has access to key evidence in criminal
12 investigations and trials. I cannot and I do not believe it
13 is right that two private companies should decide which
14 victims can achieve justice in our country.

15 There has been discussion about convening task forces
16 to examine the science and policy implications of default
17 device encryption. That may well be a good step, but I urge
18 Congress to act quickly. Twelve months of taking testimony
19 resulting in nonbinding recommendations in a report will not
20 adequately address the urgency of the problem that local law
21 enforcement faces.

22 Time is simply not a luxury that local law enforcement,
23 crime victims, or communities can afford. Our laws require
24 speedy trials. Victims are waiting for justice. And
25 criminals must be held accountable before they can reoffend.

1 Centuries of jurisprudence hold that no item -- not a
2 home, not a file cabinet, and not a smart phone -- is beyond
3 the reach of a court order. Our access to data today is
4 grounded in and limited by the Fourth Amendment, which
5 authorizes only reasonable searches based on probable cause,
6 supported by a particularized search warrant, issued by a
7 neutral judge.

8 Senators, that burden, not warrant-proof encryption, I
9 believe, is the strongest safeguard we have in balancing
10 privacy and public safety.

11 Thank you very much.

12 [The prepared statement of Mr. Vance follows:]

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1 Chairman McCain: Thank you.

2 Mr. Inglis?

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1 STATEMENT OF JOHN C. INGLIS, ROBERT AND MARY M. LOOKER
2 PROFESSOR IN CYBER SECURITY STUDIES, UNITED STATES NAVAL
3 ACADEMY, AND FORMER DEPUTY DIRECTOR, NATIONAL SECURITY
4 AGENCY

5 Mr. Inglis: Thank you, Chairman McCain, Ranking Member
6 Reed, and members of the committee. I am pleased to appear
7 before you to talk today about cyber and encryption issues.

8 In my opening remarks, I would like to cover three
9 areas.

10 First, I think it is important to lay out a framework
11 of interests that can guide choices about desired or
12 unwanted outcomes that transcend the technology discussions
13 that so often dominate this debate.

14 Second, I would like to offer my view, in the context
15 of encryption within the system of systems we once referred
16 to as the telecommunications sector and now variously refer
17 to as the Internet or cyberspace. There are, of course,
18 surgical applications of encryption that can be considered
19 in isolation, but these tend to be the exception rather than
20 the rule, even if they are considerably more tractable.

21 Finally, I will suggest some implications of this
22 discussion in the context of an increasingly interconnected
23 world, one where it is unlikely that purely national
24 solutions will either be acceptable or widely adopted.

25 First, framing the issues. In trying to simplify and

1 untangle the various threads of this discussion, it is
2 tempting to focus first and foremost on technology and, more
3 particularly, encryption. One of the perils of that
4 approach is that it fails to first establish a foundation of
5 principles and objectives that can drive the attributes of
6 technology and other systems intended to serve the interests
7 of society.

8 There are, arguably, at least four interests converging
9 here. The first is the desire by individuals for security
10 of the communications and data that they transmit or store
11 on digital devices and networks.

12 This interest is often oversimplified as a desire to
13 protect confidentiality of data, sometimes shorthanded as
14 protecting privacy. But the services of integrity and
15 availability are often just as important, delivering needed
16 confidence to the integrity and resilience of financial
17 transactions, personal preferences, and the flow of critical
18 resources ranging from energy to airplanes, and the like.
19 Encryption technology can and does make a contribution to
20 all three.

21 The second interest in play here is the goal of
22 protecting society from the actions of those who would use
23 Internet-based communications to plan, coordinate, and
24 deliver harm to its collective security interests. This is
25 not an idle threat and not a future prospect. These threats

1 include, but are not limited to, the use of Internet-based
2 communications to conduct illicit activities such as child
3 pornography, terrorism, or the delivery of cyberthreats.

4 Indeed, it is the demonstrated potential for encryption
5 to provide anonymity and cover to those who threaten our
6 collective interests that underpins law enforcement and the
7 intelligence community's desire to gain access to the
8 content of individual communications.

9 The third interest in play is the desire of individuals
10 or companies to freely innovate, create, share, and sell
11 products in the marketplace without undue interference from
12 government. The ability to do so, of course, is a vital
13 component of U.S. freedoms and its economic and national
14 security.

15 And building upon the third interest, a fourth interest
16 emerges, namely the need for U.S. companies to remain
17 competitive in what has become a global marketplace, a
18 desire that is particularly acute for companies doing
19 business across differing legal regimes where the balance
20 struck between individual and collective security is uneven.

21 Solutions that arbitrarily deliver a unique advantage
22 to one society above others will falter and fail in that
23 world, risking not only a company's viability in foreign
24 markets but the economic vitality and prosperity of the U.S.
25 itself.

1 Taken individually, each of these aims can be viewed as
2 a laudable goal. Taken in sum, an unqualified commitment to
3 one of the aims necessarily makes it more challenging to
4 achieve one or more of the others. Further, the dynamic
5 nature of technology and its creative application to the
6 myriad tasks by millions of users, hundreds of millions of
7 users, greatly increases the difficulty of striking and
8 sustaining a particular balance over time.

9 In any event, unless and until we determine which of
10 these interests we want to support, we will be unable to
11 judge the efficacy and suitability of any particular system,
12 technology, or protocol.

13 My bottom-line point would be the following. Some
14 would argue that these four interests constitute a choice.
15 I believe this is shortsighted. The U.S. Constitution, as
16 already noted by the Senators leading the hearing, provides
17 useful guidance here in the use of the word "and," not "or,"
18 as the conjunction joining the preamble's enumeration of
19 goals motivating the formation of a more perfect union.

20 I am firmly convinced that the innovation, creativity,
21 and industry exist to align and support all four of the
22 interests I have outlined here.

23 Whatever the choice may be, the premise of our union is
24 that we must establish the overarching goal before devising
25 laws, procedures, and technologies that advance those stated

1 interests.

2 There are two common misperceptions that often the
3 cloud this debate vis-a-vis encryption. The first is that
4 encryption stands on its own as a security tool. In
5 practice, across the vast majority of security systems,
6 encryption is just one of several mechanisms used in
7 combination to deliver the desired mix of confidentiality,
8 availability, and integrity. To be sure, it is an essential
9 component of a globally deployed system protecting both data
10 and motion and data at rest, but it is hardly sufficient in
11 and of itself. Physical security, personnel security, user
12 behaviors, hardware, software, security are all equally
13 essential.

14 I do not point this out to detract from the necessary
15 focus on the resilience of encryption schemes, but to say
16 that we should not fool ourselves that a strong right arm on
17 an otherwise undeveloped frame is enough to protect our
18 interests. This will be ever true as technology continues
19 to advance.

20 Second, and more important, is the misconception about
21 encryption that it is a monolithic thing, that it is either
22 on or that it is off. A quick look at the diversity of user
23 expectations and vendor choices reveals that it is far more
24 nuanced and complicated. Some users want their data
25 encrypted so that they can be the only ones who can recover

1 it -- no vendor backups, no emergency recovery service, no
2 possibility of third-party access or government
3 surveillance.

4 Other users want a safety net, the ability to recover a
5 lost key, retrieve lost data, backup data on some mediums,
6 say the cloud, that is recoverable under a variety of
7 circumstances.

8 Adding to that, vendor choices regarding their service
9 offerings cater to this broad array of user preferences
10 while adding an overlay of vendor-preferred attributes.
11 Some vendors deliver encryption systems that cannot be
12 penetrated by even the vendor himself or herself, either for
13 their purposes or on behalf of others. Other vendors build
14 and deliver systems that contain exceptional access
15 mechanisms, built-in means to remove the overlay of
16 encryption at various points in the transport or storage of
17 that piece of data.

18 The commercial reasons for this exceptional access run
19 the gamut from creating safety nets for users seeking to
20 recover data to enabling access to data by a party other
21 than the data owner -- in some cases, the vendor himself or
22 herself -- because they want to actually access that content
23 for purposes of their business proposition.

24 The result is an architectural landscape where some
25 vendors place security controls wholly in the hands of users

1 while others deliver systems that allow vendor or third
2 parties to access user data because that access is essential
3 to the vendor's business model.

4 The point is that these differing approaches are not
5 generally portrayed as weak versus strong encryption. They
6 are more properly differentiated by their choice of how and
7 when the protected materials may be revealed.

8 This diversity of choices reflects, of course, the
9 reality of a free market economy and the rights of
10 individuals, including companies, to pursue features of
11 their own preference. As such, these choices are neither
12 good nor bad. They are just choices.

13 This diversity suggests there is no one design
14 principle driving the use of encryption. But if we assume
15 that these same market forces will deliver a principled
16 reconciliation, if not an alignment, of societal goals that
17 will endure over time, we should only look at the diverse
18 user expectations, the diverse technologies in the
19 marketplaces, and remember the excesses periodically
20 delivered by markets to come to a different conclusion that
21 that is not the solution.

22 In the face of this natural diversity and architectural
23 choices, the use of terms like backdoors and secret keys
24 must be seen as pejorative and unhelpful. It is ultimately
25 determined by a system designer that it is appropriate to

1 provide a means for exceptional access through some party
2 other than the data owner.

3 Generally, they ask three questions. Is there a
4 legitimate purpose being served? Does the data owner
5 understand the nature if not the details of the potential
6 access? And are the controls on the access sufficient to
7 ensure that such access is constrained to the identified
8 purpose?

9 In summarizing, I would like to actually tease out some
10 implications enumerated or perhaps surfaced by those two
11 broad topics of discussion.

12 First, the use of strong encryption is an essential
13 component of security for our Nation and our citizens. The
14 fundamental question is not whether to choose one purpose or
15 another, but to determine how access to stored or
16 transmitted data is controlled by the application of strong
17 encryption that is technically feasible to do then.

18 Second, a framework to reconcile the various interests
19 arguing for potentially different technical solutions will
20 be best served by first reconciling if not aligning our
21 societal goals.

22 Third, if our goal is to deliver security to
23 individuals, and security for the American people writ
24 large, and continued economic vitality in a global
25 marketplace, then we must deliver these goals in a global

1 context, neither surrendering nor wholly favoring U.S.
2 security to the detriment of like-minded nations.

3 Along those lines, fourth, it is considerably more
4 likely that law enforcement interests can be parsed into
5 international norms than can national security interests. A
6 bias, therefore, toward law enforcement interests in this
7 area may be appropriate to deliver the framework that we
8 seek and the attendant solutions that then work within that
9 framework.

10 Fifth, as I have said before, market forces alone have
11 seldom shown themselves able to deliver consistent alignment
12 of societal outcomes across diverse products and services
13 and typically have never done that across time.

14 Finally, inasmuch as I describe a mandate for
15 government action in this space, I think government action
16 is both required and must be fully informed by various
17 interests government is formed to represent; focused on
18 ensuring the various freedoms and rights of individuals
19 while also maintaining collective security -- we can do
20 both; and mindful that the engine of innovation and delivery
21 is almost exclusively found in the private sector.

22 To be clear, I do see a role for government in both
23 facilitating the creation of an enduring values-based
24 framework that will drive technology and attendant
25 procedures and in reconciling that framework to like-minded

1 nations across the world.

2 Conversely, I believe government's failure to serve in
3 this role will effectively defer leadership to a combination
4 of market forces and the preference of other nation-states,
5 which will drive unopposed solutions that we are likely to
6 find far less acceptable.

7 In spirit, I applaud the initiative of this committee
8 and the further work that it undertakes today, and I look
9 forward to your questions.

10 [The prepared statement of Mr. Inglis follows:]

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1 Chairman McCain: Thank you.

2 Mr. Wainstein?

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1 STATEMENT OF HON. KENNETH L. WAINSTEIN, FORMER
2 ASSISTANT ATTORNEY GENERAL FOR NATIONAL SECURITY, DEPARTMENT
3 OF JUSTICE

4 Mr. Wainstein: Chairman McCain, Ranking Member Reed,
5 members of the committee, thank you very much for the
6 invitation to appear before you today.

7 As my colleagues have made clear, we are in the midst
8 of a national debate over the implications of default
9 encryption. This is a debate that has been going on for the
10 better part of 2 years, and we now find ourselves at really
11 what is a complete impasse. It is time, I urge, for
12 Congress to step in and break through that impasse.

13 Congress has played a pivotal role over the years in
14 striking a balance between individual and societal privacy
15 interests on one hand, and our government's law enforcement
16 and national security interests on the other.

17 That is what it did when it passed Title III and FISA,
18 which mandated a judicial process for issuing warrants and
19 orders for criminal and national security wiretaps. That is
20 what it did when it passed the Communications Assistance for
21 Law Enforcement Act, CALEA, that my colleague referenced,
22 requiring telecommunications carriers to equip themselves to
23 ensure the government can conduct lawfully authorized
24 surveillance on their systems.

25 But despite these laws, gaps started to appear in our

1 surveillance capabilities in the last decade, and government
2 officials started to worry that they were going dark. This
3 going dark issue has become exponentially more problematic
4 with the recent advent of the default encryption, as a
5 result of which providers and manufacturers are now often
6 completely unable to satisfy lawful court surveillance
7 orders.

8 This dilemma is now clear for all to see, and the lines
9 of the debate have been drawn with government officials
10 arguing that default encryption can endanger our country by
11 creating safe places for criminals and terrorists to operate
12 outside the reach of law enforcement and national security
13 officials, and with representatives of the tech and civil
14 liberties communities countering with a variety of
15 arguments, including that any accommodation for government
16 surveillance would undermine the security of encryption,
17 that any accommodation would cause U.S. tech companies to
18 lose customers who might be skeptical of a company that
19 cooperates with the U.S. Government, and that any
20 accommodation would simply cause wrongdoers to start using
21 foreign encrypted services as opposed to services here in
22 the U.S. that are subject to that accommodation.

23 Citing these and other arguments, some of the tech and
24 civil liberties communities have taken an absolutist
25 position that there should be no government accommodation at

1 all.

2 Now, while I fully appreciate the tremendous societal
3 value of strong encryption, and I appreciate the validity of
4 the tech industry's concerns, I do not believe that that is
5 the end of the discussion. Our surveillance capabilities
6 are just too important to our national security. It is due
7 in large part to those capabilities that we have had success
8 in protecting our country against large-scale terrorism
9 since 9/11.

10 That record of success, however, is now being tested by
11 the rise of ISIS, which clearly recognizes the operational
12 value of encrypted communications, as it has issued its
13 members guidance on encryption and it intentionally uses
14 encrypted apps in its recruiting efforts.

15 With this gathering threat on the horizon, now is the
16 time for Congress to mobilize and embark on a legislative
17 process that calls on both sides of this debate to fully lay
18 out the basis for their views.

19 For the government, this means completely explaining
20 how significantly their different investigative efforts are
21 or are not handicapped by the use of default encryption
22 technologies. And for the tech industry and civil liberties
23 groups, this means providing hard data that demonstrates
24 exactly how and how much each possible type of potential
25 accommodation would impact their encryption system.

1 It is only when Congress receives this data that it can
2 knowledgeably balance the potential cyber dangers posed by
3 any government accommodation against the national security
4 and law enforcement benefits of having one in place.

5 Congress can undertake this effort either through a
6 traditional legislative process or through the establishment
7 of a commission like that that has been proposed by Senator
8 Warner and Chairman McCaul. Either of these options would
9 be a significant step forward from where we are now.

10 The option that is not a step forward is the option of
11 inaction and continued impasse. We have seen the
12 consequences of that option before, as that was the option
13 the government effectively pursued in the late 1990s and
14 early 2000s when debating the wisdom of the wall, which was
15 the regulatory barrier that prevented coordination and
16 information-sharing between law enforcement and intelligence
17 community personnel.

18 That inaction had tragic consequences when the
19 existence of the wall contributed to our inability to
20 identify the 9/11 hijackers and to prevent them from
21 launching their attacks. Congress dismantled the wall when
22 it passed the PATRIOT Act 6 weeks after 9/11, but that was
23 too late for the 3,000 murdered Americans.

24 We made the mistake of inaction once before. We must
25 not make it again.

1 I applaud the committee for holding today's hearing and
2 showing leadership on this issue. It gives me hope that we
3 can, in fact, move beyond the current impasse and reach a
4 workable solution to this critical problem.

5 My thanks again for inviting be here today, and I look
6 forward to answering your questions.

7 [The prepared statement of Mr. Wainstein follows:]

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1 Chairman McCain: I thank you. And I want to emphasize
2 to you, sir, that I view this issue as one of the most
3 compelling for a whole variety of reasons, and I intend for
4 this committee to, if necessary, take up separate
5 legislation to try to address an issue that has clearly not
6 been resolved.

7 Mr. Vance, we, Republicans and Democrats, liberals and
8 conservatives, disagree on a lot of issues. One issue we do
9 not disagree on is the horrible crimes that are committed by
10 child pornographers and human traffickers. I know of no one
11 that does not condemn this terrible, terrible exploitation
12 of the innocent in our lives and our society.

13 So what we are doing here, if you would mention again,
14 we are basically protecting child pornographers and human
15 traffickers. We are protecting them by giving them access
16 to encrypted mechanisms so that they can carry on their
17 disgraceful, odious conduct.

18 I guess I say that because we talk about encryption and
19 freedom of speech and government intervention and all that,
20 but I thought one of the fundamental requirements of any
21 government is to protect the defenseless. Now, de facto, by
22 this encryption and failure for us to allow law enforcement
23 people such as yourselves to have access to this
24 information, we are furthering the cause of child
25 pornographers and human traffickers.

1 Your comments, Mr. Vance?

2 Mr. Vance: Senator, I absolutely agree that the
3 consequence of this device default encryption, which was a
4 purposeful reengineering of the devices to make them
5 inaccessible and to be unlocked even with court order, the
6 consequence of that is a loss of, speaking for local law
7 enforcement, local law enforcement's ability to do the job
8 that each of us was sworn to protect.

9 And the cases that we outlined in our white paper from
10 November 2015 described to the committee some of the
11 absolutely horrific fact patterns that in the past we have
12 been able to solve those issues because of access to
13 devices. And, as I say, in our office alone, there are 314
14 cases ranging from murder to child sex abuse that we can now
15 not access those devices.

16 So the answer is yes. But I think, from my
17 perspective, Senator, the reason I think this is so
18 important, that the legislature deal with this, and why I am
19 so grateful that you are giving further visibility to this,
20 is that it seems to me that there are some in the technology
21 community who have come to the conclusion that the inability
22 to find a path toward justice for victims in the cases that
23 I described is simply collateral damage and acceptable
24 collateral damage in the service of their privacy position.

25 I, for one, have a hard time understanding how I can

1 explain that to the victims of crime in my community.

2 Chairman McCain: Even though the United States Supreme
3 Court, if I recollect, stated that child pornography was
4 unique in itself and its criminal activities. "I know it
5 when I see it" is one of the phrases that was used.

6 Twitter barred a data miner, a company specializing in
7 searching across millions of tweets to identify unfolding
8 terror attacks and unrest, from accessing its real-time
9 stream of tweets because of its work for U.S. intelligence
10 agencies.

11 What are your thoughts, all three witnesses, on
12 Twitter's decision to ban this valuable counterterrorism
13 tool from being used by the intelligence community, even
14 though Twitter continues to sell the information used about
15 consumers for a profit?

16 Mr. Inglis?

17 Mr. Inglis: Sir, if I might, I will answer that
18 question, and first go back to the previous question.

19 I fully support the comments made by Mr. Vance about
20 the nature of the choices being made with respect to the use
21 of default encryption. The idea that the private sector
22 believes that they are the arbiter of that choice is both
23 inappropriate and I think unnecessary because I do not think
24 we have to choose. I think that are systems that we can
25 develop that essentially deliver appropriate security for

1 those systems.

2 He gave a great example between operating versions
3 seven and eight, and that at the same time can deliver
4 appropriate access for the government when and where it
5 needs it.

6 Chairman McCain: Is that a second key idea?

7 Mr. Inglis: Pardon, sir?

8 Chairman McCain: A second key?

9 Mr. Inglis: There are any number of schemes that you
10 can bring to bear. That might be one of them. I think the
11 government is taking great pains, and I think appropriately
12 so, to not specify an implementation because I would defer
13 to the innovation of the private sector which has shown --

14 Chairman McCain: But if they want to, they could.

15 Mr. Inglis: They could. They could.

16 There are any number of ways that you can do this and
17 that you could provide appropriate protection for that,
18 without giving the government the keys to the store or, for
19 that matter, rogue governments that might want to have
20 access to the same thing.

21 To your question about the data miner, I think it is
22 inappropriate and hypocritical for a data miner to retain
23 that information for use for commercial purposes, but not to
24 provide that such that society, writ large, might be
25 protected.

1 Chairman McCain: But that is Twitter's fault, right,
2 because Twitter stopped doing business with them? It was
3 kept from accessing their real-time stream of tweets.

4 Mr. Inglis: Senator, I do not disagree. The shame of
5 the larger proposition is that, increasingly, entities
6 within the private sector stand in as the arbiter of how you
7 align these societal values. I think that is not
8 appropriate.

9 Chairman McCain: I see.

10 Mr. Wainstein?

11 Mr. Wainstein: Thank you, Mr. Chairman. I agree with
12 Mr. Inglis on this issue.

13 I would like to point out the broader question or the
14 broader concern that I have, which is just generally about
15 cooperation by private industry with our efforts to protect
16 the country. As a prosecutor for 15 years or so, I enjoyed
17 great cooperation from most of the telecommunications
18 providers and others in the industry. When we were running
19 down terrorists or criminals, they were very helpful.

20 I think there has been a change since the disclosures
21 by Snowden, and I think there are now business reasons for
22 some companies to not only scale back on their cooperation
23 with the government, but to be seen by customers and
24 potential customers as scaling back because they think there
25 is a business disincentive for them to be seen as

1 cooperative. There are some customers who will go to other
2 companies if they think that your company is being too cozy
3 with the U.S. Government.

4 That is terribly unfortunate. I think part of what I
5 would like to see come out of this legislative process,
6 which you just discussed embarking on, is the clear signal
7 that we expect cooperation and we should have a cooperative
8 relationship.

9 This is not to say there isn't. I was briefed recently
10 by a major tech company that is doing a lot of really good
11 stuff for the intelligence community, so there is
12 cooperation going on. I just think it is very unfortunate
13 that some companies are resorting to these public measures
14 to show how they are distancing themselves from the U.S.
15 Government.

16 Chairman McCain: Well, I am reminded when the tech
17 companies say that, well, other countries will not do
18 business because of the fact that there is a possibility of
19 compromise, I am reminded of when, after the scandals of the
20 1970s, we enacted antibribery laws and everybody said, oh,
21 no, you cannot do that because then these countries will not
22 do business with our defense companies and corporations.
23 That obviously did not happen.

24 My time has long expired, but I do think it is
25 important to point out, and maybe we can get a comment later

1 on, there is a Wall Street Journal article that says, "How
2 Islamic State Teaches Tech Savvy to Avoid Detection." It is
3 a well-known fact that Mr. Baghdadi is sending people into
4 the refugee flow with encrypted phones in order to carry out
5 acts of terror. That is well-known. It is not classified
6 information. And yet our tech companies seem to be ignoring
7 that direct threat to the security of the United States.

8 Senator Reed?

9 Senator Reed: Thank you very much, Mr. Chairman.
10 Again, thank you for holding these hearings. This is the
11 second. There will be many more, because this issue is
12 extraordinarily complex.

13 I do not want to oversimplify it, but let me suggest,
14 at least to begin, that there are two perhaps distinct
15 issues here, among many. One is a phone that law
16 enforcement authorities physically have in their custody.
17 And the question is, should there be a statute that gives
18 the right, or demands the company gives you access to that
19 phone? That seems to me more straightforward than the
20 second issue, which is how you access encrypted
21 communication before a crime or with probable cause that a
22 crime has been committed, but you do not yet have a complete
23 case.

24 Mr. Vance, are there technological ways to do that that
25 the companies could provide? That is the first issue here,

1 too, in terms of getting into that encrypted --

2 Mr. Vance: On the phone itself?

3 Senator Reed: No, I am talking about one of the
4 challenges we have, particularly to anticipate criminal
5 activity, to investigate it, the old wiretap, where you had
6 probable cause to suspect a crime was being planned, went to
7 a court. In the old days, you just put the electrodes, the
8 wires on the phones, and you were listening in and you got
9 information. Can we physically do that now,
10 technologically?

11 Mr. Vance: Senator, in our office, we have
12 historically used Title III to access data in transit, cell
13 phone to cell phone, text to text. So it historically has
14 been doable.

15 Obviously, the developments of encryption software,
16 purposefully, in some cases, directed to be used by outside
17 terrorism actors, affects that. Director Comey, I think,
18 has been the most powerful spokesperson on that interest.

19 So going forward, the answer to your question is, can
20 you create an environment in which law enforcement, pursuant
21 to a court order, can access communications and others
22 cannot? That is the technological question that I think all
23 of us are struggling with.

24 I would suggest that, and, respectfully, the answer has
25 to be yes. We are an enormously creative and innovative

1 country with geniuses in the tech community, as well as in
2 the security industry, particularly at the Federal level. I
3 find it not a solution for industry to fold its arms and say
4 we are not going to provide any way forward for this debate.
5 I think that is not helpful. And I believe that, surely,
6 with all the other technological advances we have achieved,
7 this is not impossible. It is just not being -- there is no
8 direction or requirement that this be addressed by the tech
9 industries and the government in a coordinated manner.

10 Senator Reed: Again, my knowledge is not as extensive
11 as yours. That will require not only the makers of the
12 phones but the Internet providers to be able to, pursuant to
13 court order, have the means of getting into the phone
14 surreptitiously, because you do not want to disclose your
15 activities, and extracting information.

16 Mr. Vance: I think that is accurate. But again,
17 though I am not the smartest technological person in the
18 room, I think that does not mean that it is not achievable.

19 Senator Reed: No, I think the technology could be
20 there. I just want to make sure we are focused on what has
21 to be done, and then let people to it. But that is the
22 issue of end-to-end encryption.

23 I second Mr. Wainstein's comment, too. I think after
24 Snowden, there is a whole different attitude in the industry
25 about this, and there are business considerations about who

1 is the most secure, et cetera. So I think it was a very
2 interesting and important point to make, Mr. Wainstein.
3 That is something we have to face going forward.

4 Just to the whole panel, I mentioned in my opening
5 remarks Secretary Chertoff, Admiral McConnell, very
6 distinguished, thoughtful people who spend their lives
7 dedicated to national security, have taken a very different
8 position, saying several factors.

9 First of all, these are real problems but there is a
10 greater issue, and that is protecting legitimate information
11 from cyber intrusion. That is one aspect.

12 The second aspect is that, and the chairman alluded to
13 this, that if we do it, and the rest of the world does not
14 do it, we are at a disadvantage.

15 And third, we tried efforts to control encryption
16 technology through legislation before, and they have not
17 worked.

18 So quickly, my time is expired, but I will start with
19 Mr. Wainstein, your comments?

20 And rebuttal, Mr. Vance and Mr. Inglis?

21 Thank you.

22 Mr. Wainstein: Thank you, Senator Reed.

23 First, that list that you just read off of people are
24 some of the finest public servants this country has ever
25 had, and they are close friends and colleagues of mine, and

1 I have tremendous respect for their opinions. They raise
2 good points.

3 As I said in my remarks, there are strong arguments on
4 the tech industry side of this. There are real concerns,
5 and they have raised them.

6 I guess my response would be this. Those concerns have
7 been raised, and there have been arguments as to why this
8 might end up unduly compromising encryption, which really is
9 an important thing for society.

10 But the only way you are going to be able to do your
11 job and balance the need for an accommodation against the
12 impact it might have on encryption is for them to show
13 exactly, specifically, technically, how that damage would
14 come about.

15 So this potential, whether it is escrow key
16 accommodation or another one, look at that and have them lay
17 out exactly what that will do to encryption that causes them
18 concern.

19 We have not heard that yet. Until we hear that, you
20 cannot do your job and come up with a solution.

21 Senator Reed: Thank you very much.

22 Mr. Vance: Senator, I could not agree more with what
23 Mr. Wainstein has said. In fact, I think it has been one of
24 our frustrations that there has not been the ability or the
25 willingness to quantify the increased loss of security.

1 Now, as I indicated, we just learned recently that it
2 appears that there had been no data compromises by virtue of
3 phones running on iOS 7 being open pursuant to court order.
4 I think we all, listening to the tech community, thought
5 that this was happening all the time. But the fact of the
6 matter is, it turns out it was actually extremely secure.

7 So I think there is reality and then there is argument
8 and advocacy.

9 As to the international disadvantage, I certainly think
10 we need to take that seriously, but I think it is safe to
11 say that the world has found a way to address the individual
12 requirements of each country in the world to respect their
13 sovereignty.

14 If Volkswagen or any company wants to sell a car in the
15 United States, they have to meet certain security standards
16 -- in some way, or at least -- really, really meet them.

17 Chairman McCain: Bad example.

18 Mr. Vance: So that is not a strange concept in the
19 world of international commerce. If governments want to
20 move money in and out of treasury departments around the
21 world, there are certain standards that are required in each
22 country before money is accessed and moved.

23 This has happened before. It is not a foreign concept
24 to the world.

25 Senator Reed: Thank you, Mr. Vance.

1 Mr. Inglis, please?

2 Mr. Inglis: First, I support the remarks of the prior
3 two speakers. I absolutely have an enormous and abiding
4 respect for the individuals that you cited who made that
5 comment.

6 I would say the following. First, if the choice is to
7 weaken security, such that the government or others might
8 have access to it, or to leave it strong, of course, the
9 right choice is to leave it strong. I do not think that is
10 the choice. I think that is a false choice.

11 Second, I would observe that there are a variety of
12 circumstances under which, as a desired feature, we cut a
13 third party into a conversation, maybe for a teleconference
14 purpose or because you want to blind courtesy copy somebody
15 on an email. For a variety of purposes, we essentially do
16 software upgrades because we want to patch a system, and we
17 have the means by which, from the vendor to the devices at
18 the edge, we can have a sweeping application of software.

19 We do not call the former a backdoor, and we do not
20 call the latter a secret method to denigrate the quality of
21 the software. We call them features. So I think the
22 technology exists such that we might do this.

23 To the comment that if we set this up, other foreign
24 governments might then misappropriate it, that is a real
25 issue. I think that we need to think our way through that.

1 But if we do not drive the rules, they will.

2 There are thoughtful nations, like the United Kingdom
3 United Kingdom, that are thinking their way through this,
4 and they have come up with something in the investigatory
5 powers bill, which I think is likely to be passed this fall,
6 which is going to strike an alignment, not a compromise, but
7 an alignment of these great goods. There are other nations
8 that will not be as thoughtful as that.

9 If the United States stands by, we defer to the wishes,
10 to the values set, of others. If we lead, we might just
11 perhaps drive that to the place we want it to go.

12 Senator Reed: Thank you very much.

13 Thank you, Mr. Chairman.

14 Chairman McCain: Senator Cotton?

15 Senator Cotton: Thank you, gentlemen, for being here
16 on this important topic.

17 I speak today as a friend of encryption, someone who
18 recognizes its vital role in protecting some of the most
19 important data that we all have, whether it is our email,
20 text messages, phone calls, health information, financial
21 information. But also someone who wants to protect the
22 American people, to protect them from mass casualty
23 terrorist attacks, to prevent them from being shot in
24 nightclubs or in community centers, or blown up in malls,
25 something that is as important if not more important than

1 protecting that data.

2 I also recognize the great contribution that companies
3 like Apple and Twitter and Facebook have made to our society
4 and the way that we live today.

5 I hope that there is some way that we can all find some
6 compromise or alignment, as Mr. Inglis called it, to address
7 all of these threats to the American people.

8 Mr. Inglis, I want to touch on a point you just made.
9 In this debate, we often hear a lot about backdoors. But as
10 you said, many companies employ software update mechanisms
11 that could be thought of as a backdoor because they change
12 or update the functionality of the device periodically, and
13 sometimes without even notice.

14 These require additional keys or pathways to enter a
15 device, so could you elaborate a little bit on, if a company
16 can build a safeguard or additional key for updates and
17 patches, why they could not do so for safeguards or keys for
18 emergency purposes like terrorism, like kidnappings, like
19 child pornography and so forth?

20 Mr. Inglis: I think your point is well-made, sir. I
21 think that they can.

22 The question is not whether that capability exists or
23 not. It certainly does exist, that you can upgrade
24 software, that you can add other parties, legitimate
25 parties, at the behest of the user to conversations, whether

1 it is retraction to pull stored data, or whether it is a
2 conversation in motion.

3 The question is, is there a legitimate purpose that we
4 understand and say that is sufficiently noble, we are going
5 to engineer the solution. And do we have the controls on
6 that, such that we are confident it will be used for that
7 purpose and no other.

8 It is the bookends, not the capability, that then
9 should be the focus of our conversation.

10 So I think the technology does exist. The question is
11 whether we can engineer that and have confidence about its
12 efficacy.

13 Senator Cotton: So let's put this question in a bit of
14 a broader societal and legal context, Mr. Vance. We all
15 have an expectation of privacy in our bank accounts, of
16 course. However, you, I would assume, regularly obtain
17 lawful subpoenas from a court to obtain the bank records of
18 someone suspected of engaging in criminal activity. Is that
19 correct?

20 Mr. Vance: Correct.

21 Senator Cotton: We also have reasonable expectation of
22 privacy in our telephone conversations, the actual content
23 of those conversations. However, I would assume that you
24 often seek court-ordered wiretaps from telecom providers
25 when there is a reasonable suspicion of criminal activity?

1 Mr. Vance: Correct.

2 Senator Cotton: Is there any reason why tech and data
3 companies should be treated differently from banks or
4 telephone companies in our society?

5 Mr. Vance: Senator, I believe there is no legitimate
6 objective reason. I think what is interesting about the
7 state of affairs we find ourselves in today is, sticking
8 with Apple for a second, they reengineered the phones so
9 they can no longer be opened by the company. That was a
10 conscious choice.

11 But having done that, they have now argued that they
12 have created a right to privacy that previously did not
13 exist because of their engineering decisions to block access
14 by law enforcement.

15 I think that is ironic, but that is where we are today.
16 But I find no logical, reasonable reason why the technology
17 companies should not be subject to the same sorts of rights
18 and obligations that other industries have come to adapt and
19 have worked through over the decades. I think that is
20 something that is fair to look at going forward.

21 Senator Cotton: Mr. Wainstein, do you have any
22 perspective on whether there should be some special set of
23 rules for technology and data companies, as opposed to banks
24 or telephone companies?

25 Mr. Wainstein: No, Senator Cotton. Look, I agree with

1 Mr. Vance on this, that as a sort of our compact with our
2 government, we all, individuals, industry, companies, we
3 have to submit to lawful court orders.

4 And despite this encryption, as Mr. Vance said, they
5 did not create a new zone of privacy. They cannot do that.
6 The privacy is as dictated in the Constitution and by the
7 decisions of our courts.

8 And they have an obligation to provide that
9 information. They have tried to litigate it. At the end of
10 the day, I think they are going to lose on the fundamental
11 issue. I am quite confident they will. I think that it is
12 really up to Congress to make the point legislatively that
13 unless you voluntarily accept the solution to this, it is of
14 such paramount importance to the national security and to
15 enforcement of our laws that we are going to legislate it.

16 Senator Cotton: We all have certain rights to privacy
17 under our Constitution, but we also have a duty to provide
18 information when subjected to a lawful court order, and that
19 would be a duty not to our government, but to our fellow
20 citizens.

21 Thank you.

22 Chairman McCain: Senator King?

23 Senator King: I think it is important to clarify,
24 because there is a lot of confusion in this discussion, even
25 in this hearing.

1 Encryption, the encryption horse is way out of the
2 barn. We are not talking about encryption. We are not
3 talking about WhatsApp or Telegram. That is done. It
4 cannot be broken.

5 And we could say WhatsApp, you are owned by Google, you
6 have to open it up. But somebody goes and buys Telegram,
7 which is from Germany, and the Internet as a free exchange
8 across borders.

9 I mean, if NSA can break it, that is one thing. But I
10 do not think any of you are suggesting, or are you, that
11 somehow we can deal with the encryption of apps that al-
12 Baghdadi is using.

13 I think we need to clarify this discussion. We are
14 really talking about the Apple case and compelling tech
15 companies to provide access to their devices.

16 Am I not correct? Encryption, that is a done deal,
17 isn't it?

18 Mr. Inglis: I think it is, sir. It is a done deal.
19 And it is a good thing that encryption is in wide and almost
20 ubiquitous use.

21 Senator King: So that is not really the question
22 before the house. The real question are issues like the
23 Apple case.

24 I think one of the problems we have to think anew here
25 is, is that this is an international phenomenon. It is not

1 neat borders, sovereignty. It is very difficult to make
2 those things stick where you have something that moves
3 invisibly through the air and can be built anywhere in the
4 world. It seems to me that is one of the problems.

5 We could pass a law here that forced Apple in some way,
6 shape, or form to provide the key to open their iPhones.
7 But whether or not that law would apply to an iPhone made in
8 Turkey or Germany or Russia -- and I guess we could try to
9 pick them up at the border, but it is like squeezing Jell-O.
10 I mean, it is going to be a very difficult technological --
11 the international aspect of this makes it incredibly more
12 difficult.

13 Mr. Inglis, don't you agree?

14 Mr. Inglis: I do agree, sir. I think that, then, this
15 government has a dual obligation. One, to figure out what
16 our values are such that we would drive choices to be biased
17 toward an alignment of these, as I described it, four
18 interests. It could be that it is three interests. But at
19 the same time, work with like-minded governments to create
20 an international regime where it is more likely that these
21 products will win in that marketplace and put our vendors in
22 the right position.

23 Senator King: I agree with that. This is a very
24 difficult issue to grapple with, because basically we are
25 balancing two provisions of the Constitution, provide for

1 the common defense and ensure domestic tranquility, and the
2 First, Fourth, and Fifth Amendments. I mean, that is what
3 we are trying to do here.

4 I do not like commissions, but I signed on to Senator
5 Warner's bill to set up a commission to really look in depth
6 at this issue involving the tech community, the law
7 enforcement community, and the intelligence community, and
8 come back to us with some really good thinking. I like your
9 term of alignment.

10 As I say, I do not generally -- I think commissions
11 often are a copout. But I think in this case -- and I
12 totally agree that this should be a legislative solution. It
13 should not be case-by-case in various Federal district
14 courts. It should be a legislative solution. It is a
15 policy issue.

16 But I think we need more information, frankly. I
17 commend the chair for setting up this hearing, but I think
18 this really needs some deep thought by a lot of people
19 because it is really, in many ways, new territory.

20 Mr. Vance, hypothetical, and I know we were all taught
21 in law school to never ask a question you do not know the
22 answer to, and I do not know the answer to this.

23 If a locksmith makes a safe, and it is set up in such a
24 way that the customer can set the combination and the
25 locksmith does not know the combination, cannot open it,

1 could you get a subpoena or a warrant to force that
2 locksmith to somehow break into that safe?

3 Mr. Vance: We would, Senator, likely get a warrant
4 permitting us to, through physical force, open that safe
5 with court directive.

6 Senator King: But that is my point. The FBI found a
7 way to get into the Apple iPhone. They did not make Apple
8 do it. In your answer, you just conceded that you would not
9 make the locksmith do it. You would figure out how to do
10 it.

11 One of the things, frankly, that really bothered me
12 about the Apple case was that we had all this excitement and
13 publicity about a great American company that went on for
14 months and months, and then the FBI said never mind, we
15 figured out how to do it. That bothered me.

16 They should have exhausted all of those remedies before
17 they went to that magistrate in California and said we need
18 something under a 200-year-old All Writs Act.

19 So you couldn't enforce that locksmith to come in and
20 somehow break into that safe.

21 Mr. Vance: Senator, I think that legislation could be
22 passed which would require that locksmith to have the
23 ability to open that safe, if we reached a level of volume,
24 such as we are reaching right now with the probability of a
25 problem getting into encrypted devices that are relevant to

1 law enforcement investigations.

2 Senator King: You have 300 cases pending, so this
3 isn't about one iPhone in San Bernardino. You have 300. And
4 where does it stop? Is this for an OUI in Poughkeepsie that
5 you are going to be able to open the iPhone? Is there any
6 limit? Once we say law enforcement can get a warrant to
7 force Apple or Google or whoever it is to open their phone,
8 is there any limit on that?

9 Mr. Vance: I am not sure why there would be any other
10 limit than the constitutionally recognized requirements of a
11 court-ordered, specific warrant based on probable cause.
12 So, yes, if that standard was met in Poughkeepsie or New
13 York City or California, that warrant should be able, in my
14 opinion, to be affected.

15 Senator King: I think that is a very important point,
16 because a lot of the publicity and discussion and testimony
17 at the time of the original San Bernardino case was we only
18 want this for one phone. We are not talking about one
19 phone. We are talking about thousands of phones.

20 Mr. Vance: I am certainly not talking about one phone,
21 Senator, absolutely. And I believe it is because we are
22 talking about thousands of phones that represent criminal
23 investigations involving thousands of victims and
24 investigations that may relate to security beyond the
25 individual victims, that is why it is so important that this

1 committee has taken this issue up and is looking at it with
2 an eye toward potential Federal legislation.

3 Senator King: One quick question, Mr. Chairman.

4 Do you fellows have any few on the Warner bill on the
5 commission idea?

6 Mr. Vance: Senator, my view is that a commission
7 sounds like a very sensible, thoughtful thing. But, as I
8 said before, there is a sense of real urgency, particularly
9 in State and local law enforcement, that we reach a
10 resolution that could permit us to go forward.

11 So it is 1,000 cases. Maybe it is 5,000 cases around
12 the country. Each of our cases in State court have statute
13 of limitations, once filed, that we are operating under. We
14 have victims of real crimes that are waiting for justice all
15 around the country.

16 So if a commission was a commission that went on for 18
17 months and that issued a nonbinding recommendation at the
18 end of that 18 months, from this one prosecutor's
19 perspective, I am not sure that addresses the urgency with
20 which State and local law enforcement need to deal with this
21 problem.

22 Senator King: Mr. Inglis?

23 Mr. Inglis: So I largely agree with all of that.

24 It might well be that the government's best play is to
25 say that it intends to act to create a stalking horse with a

1 sense of urgency, but, at the same time, it intends to do so
2 in the most thoughtful way and the most well-informed way
3 possible, such that then the commission creates an
4 opportunity to establish a venue at which a very diverse
5 array of disciplines, functions, perspectives, then can come
6 together, but to encourage collaboration in advance of what
7 ultimately will be a government action.

8 But there is an urgent need to get on with that, and
9 thus far we have not seen the kind of collaboration required
10 to bring the diversity that America has been so well-known
11 for to the table to pull that off.

12 If I might go back to your earlier question, I think
13 you are quite right to raise the context of the All Writs
14 Act. Leaving aside, which I think you are right about the
15 precedent of one versus a thousand, I would say that I think
16 we are likely to find that the All Writs Act is
17 insufficient, that it was not imagined it could be used in
18 this situation, and, therefore, Congress needs to act to
19 actually update that and bring that into the modern age.

20 Two, with respect to the San Bernardino case, the idea
21 that in the absence of an All Writs Act, the absence of an
22 ability to compel the vendor to assist, that you then turn
23 to the FBI and say you are just going to have to hack the
24 civilian infrastructure, I think that puts the government in
25 exactly the wrong place. You do not want government hacking

1 civilian infrastructure, the private sector's
2 infrastructure. You want government aiding and abetting the
3 increased resilience of that infrastructure.

4 You, therefore, need to figure out how upfront do I
5 attend to all of government's responsibilities to provide
6 for collective security, which is what Jim Comey is
7 pursuing. That is his lawful charge. But at the same time,
8 have deference and support for the individual privacy and
9 security that is attendant to the Constitution's promise.

10 Senator King: Thank you. Thank you for your
11 thoughtful testimony on a very tough issue. I appreciate
12 it.

13 Chairman McCain: If we did a commission, it would be
14 at least a year, at best. But the point is this issue is
15 not so complicated.

16 We have banking laws in the United States that are not
17 respected by every country in the world, but we enforce them
18 because anybody who wants to do business with the United
19 States of America has to abide by those laws. We have other
20 rules and regulations that we enforce -- antibribery -- that
21 other nations engage in.

22 But we set the pace, and we are the ones who dictate
23 the terms because we happen to be the largest market in the
24 world.

25 And so I have heard this song before about, well, other

1 people are going to do it. So, therefore, we should not do
2 it. I do not accept that argument.

3 When we have child pornographers who are operating
4 freely -- freely -- and human traffickers who are operating
5 freely, there is an urgency to this issue, which is why this
6 committee has taken up, and is going to have more hearings
7 on it, including hearing from the tech companies, even if
8 they do not want to come here. This committee has subpoena
9 power.

10 But for them to blatantly say that they will not give
11 us information or give us the ability to acquire information
12 as we have, as you pointed out, Mr. Vance, on banking
13 financial records, all kinds of other ways that we have of
14 pursuing criminal activity, but somehow this new technology
15 should be exempt from all of that is something that I do not
16 buy. Nor do I think the families of those young girls who
17 are being human trafficked right now, nor those children who
18 are now the victims of child pornography, which is being
19 protected by the way that these companies are doing business
20 now. I find it unacceptable.

21 Senator Blumenthal?

22 Senator Blumenthal: Thanks, Mr. Chairman.

23 I want to thank you for those comments. I share those
24 concerns about the power of our private sector, financial
25 and communication companies, that have immense financial and

1 market power, and the ability to do good and cooperate and
2 protect victims of human trafficking, as well as of terror,
3 extremism, and violence.

4 The United States is home to some of the world's
5 leading social media, advertising, film, communications
6 companies. One of ISIL's most powerful tools for
7 recruitment is its social media campaign. The group
8 releases absolutely horrifying but expertly done videos
9 inspiring young people to join its ranks.

10 On the one hand, our modern, interconnected world gives
11 ISIS the ability to reach the United States, no matter how
12 robust the physical barriers or boundaries may be. On the
13 other hand, their hatred for us is absolutely inescapable
14 and open, and we need to intensify our efforts against those
15 malicious messages, including forging solidarity with the
16 Muslim world, which has as much to lose as we do. And the
17 messages of intolerance and persecution and extremist
18 violence I think can bring us together, even as our
19 adversaries and enemies seek to divide us.

20 I want to thank all of you for being here today on this
21 supremely important topic, particularly District Attorney
22 Vance.

23 Thank you for your good work. I know of all of your
24 distinguished service.

25 District Attorney Vance happens to work in a venue

1 close to my State of Connecticut in an area where I used to
2 work as well, both as a Federal prosecutor and as State
3 Attorney General.

4 So I think your work is supremely important in this
5 area, and your leadership and advocacy.

6 I want to ask a question that is directed to the
7 private sector.

8 How can we bring the private sector to cooperate more
9 closely and be a better partner of law enforcement in this
10 area?

11 Mr. Vance: I am not expert in these matters, but I do
12 think, as I was saying, Senator, that whether the private
13 sector is willing to acknowledge it or not, this is an
14 urgent issue. And it is urgent because it is affecting
15 national security, about which I am not an expert, but local
16 security, about which I have some knowledge.

17 Now I guess the commission, a presidential commission
18 or congressional commission, is one sure way to start the
19 process. One of the Senators has suggested that.

20 But I think it needs the active involvement of the
21 administration. I think the President and his
22 administration needs to grab ahold of the collar of local
23 law enforcement and the enforcement communities, grab ahold
24 of the collar of the private sector, pull them into a room,
25 work at an accelerated speed with an eye toward getting a

1 resolution to this or some recommendations on how to go
2 forward between now and the end of the year.

3 That may be totally unrealistic from a calendar
4 standpoint with the way we are in America right now, but
5 unless the administration is going to come in and assist the
6 Congress, local law enforcement and others, I think it is
7 not going happen.

8 Senator Blumenthal: Yes, sir?

9 Mr. Inglis: Sir, I would add to that that I think the
10 government first and foremost, Mr. Vance's point, needs to
11 indicate its desire to lead, its intent to lead, as opposed
12 to observe.

13 Then second, the framing will be profoundly important.
14 If the government were to approach this by saying we intend
15 to impose a requirement on the private sector, to satisfy
16 Mr. Vance's or perhaps Jim Comey's need for exceptional
17 access, that is one way of framing it.

18 Another way to frame it would be to say that we intend
19 to guarantee or to align the kind of collective
20 distinguished interests that are on the table here, kind of
21 individual pursuit of security to include companies'
22 abilities to innovate and succeed in national, international
23 marketplaces, and the ability of governments when necessary
24 under exceptional access to access communication for
25 purposes of what Mr. Vance and Jim Comey are pursuing under

1 their lawful mandate. That is a very different framing.

2 That might then encourage people to say I am coming to
3 the table because that is the way we are essentially going
4 to make a contribution against the interests I am charged to
5 represent.

6 Senator Blumenthal: What I see, from Connecticut's
7 standpoint, and we have very able Federal prosecutors, our
8 United States attorney, Deirdre Daly, whom you no doubt
9 know, Mr. Vance, as well as our State prosecutors,
10 increasingly tell and show me that our local and State
11 security are inseparable from our national security, and
12 that the bad guys have seamless ways of accessing
13 information and communicating with each other, and we remain
14 separated in terms of our law enforcement jurisdiction and
15 our inability to access the very means of communication that
16 they use so seamlessly.

17 So I share the chairman's and your sense of urgency,
18 not that I oppose a commission. Who could oppose a
19 commission focused on this issue? But I feel a much greater
20 sense of urgency and immediacy about the need to address
21 these concerns.

22 Thank you very much, Senator Reed, Mr. Chairman.

23 And thank you to our panel.

24 Senator Reed: [Presiding] On behalf of Chairman
25 McCain, let me recognize Senator King for a very quick

1 question, because we have floor activity.

2 Senator King: We have to go vote.

3 I just want to again sort of clarify. You can tap
4 phones now, right, Apple iPhones, if you get subpoenas, Mr.
5 Vance? You can get the verbal conversation?

6 Mr. Vance: Some, unless the communications, for
7 example, are encrypted.

8 Senator King: Okay. Okay, but encryption, we talked
9 about encryption. Encryption is not the issue here.
10 Encryption is encryption, and you can either can get it or
11 you cannot.

12 You can get messages. You can get the content of
13 messages, unless they are encrypted. You can get where
14 people called under the 215 program under the metadata.

15 I just want to be clear what it is you can already get
16 without asking companies to unlock their phones, because you
17 are really talking about something other than phone calls,
18 messages, and metadata. You are talking about maybe the
19 geographic -- anyway, I just think it is important.

20 And that shows the complexity of this issue. You have
21 to really do it in a granular way.

22 Mr. Vance: Senator, I understand what you are saying.
23 Let's just talk about data at rest, which is of the most
24 interest to law enforcement of what is on the phones.
25 Interestingly, many criminals do not encrypt, and that was

1 one reason why we were able to get so much information about
2 rape, robbery, murder, and other state law crimes.

3 Why they do not encrypt is a question I cannot answer.
4 But the fact of the matter is that even when there has been
5 encryption technology, it is not used by the vast majority
6 of people committing crimes.

7 Therefore, there is an absolutely direct consequence
8 because of now our inability to access those phones, with a
9 court-ordered warrant, information that is on the phone
10 likely not to be encrypted relevant to the criminal
11 investigation is inaccessible.

12 Senator King: I understand. I would appreciate, to
13 the extent you guys can give us suggested language or
14 proposals or outlines of legislation, that is what we are
15 looking for. Thank you very much.

16 Thank you, Mr. Chairman.

17 Senator Reed: Thank you, Senator King.

18 Gentlemen, thank you for your extraordinarily
19 thoughtful testimony. I can assure you that as the days go
20 forward, and you made it quite clear this is not something
21 that can take forever, we will be reaching out for your
22 advice and your assistance.

23 I second Senator King's point. Any proactive
24 legislative proposals or ideas, please forward them.

25 On behalf of Chairman McCain, I also want to explain

1 that this is a busy day, lots of floor activity. Your
2 testimony was extraordinarily important, the most important
3 issue that we are coming to grips with, which is
4 cybersecurity and protecting the Nation. My colleagues
5 were, I think, deflected to the floor, so I apologize.

6 But let me thank you all for your extraordinary
7 testimony. On behalf of the chairman, Chairman McCain, let
8 me adjourn the hearing. Thank you.

9 [The information referred to follows:]

10 [COMMITTEE INSERT]

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[Whereupon, at 10:55 a.m., the hearing was adjourned.]